

Savvas Realize Data and Security FAQs

Q: If a district or school requests, does Savvas have the capability of destroying student or teacher accounts and data in Savvas Realize?

A: Yes, student and teacher accounts are managed by RUMBA. RUMBA has the ability to delete user accounts. Once the user is deleted from RUMBA, they are no longer able to access Realize.

Q: Is all data including passwords stored, processed and transmitted securely?

A: Yes, our databases are restricted by secure passwords.

Q: Does Savvas have procedures and systems for assigning passwords to maintain the integrity of the systems used to process, store, or transmit data?

A: Yes, access to all of our systems is secured and restricted to a limited set of users via password or SSH key.

Q: Does Savvas have procedures and systems that ensure that the student and staff data processed, stored and/or transmitted is maintained in a secure manner that prevents the interception, diversion, or other unauthorized access of data?

A: All Realize user data transmitted over the internet is encrypted using SSL. All data that is explicitly PII is currently encrypted, and we are in the process of making changes to ensure that all data that could ever contain PII incidentally (such as log files, backups, answers to questions on tests, etc.) is encrypted.

Q: What is the Privacy Policy for Savvas Realize?

A: It is posted on the SavvasRealize.com homepage and can be found here: [Realize Privacy Policy](#)

Q: What are the requirements for User Names and Passwords?

A: **Student name** — Enter the student's last name first, then the student's first name.

- **Username** — User names can be simple.
 - Must be unique
 - Must be at least 8 characters but not more than 75.
 - You can use letters, numbers, underscores, periods, blank spaces, and the @ symbol.
 - User names are not case-sensitive.
- **Password** — Passwords can be tricky.
 - Must be at least 8 characters.
 - Must contain at least one letter and one number or special character.
 - Must NOT contain spaces.
 - Passwords are case-sensitive
 - Do not make a password similar to a student's first name, last name or username

For privacy, you can select the **Hide password** text box if you want to have asterisks replace the characters you are entering for the password.